

**DRAFT WORK PROGRAMME 2013/14**

The items have been scheduled for the Scrutiny and Overview Committee's draft Work Programme for 2013/14 is as follows: -

**Thursday 16 January 2014**

- Mears (update on performance, including complaints)
- 12 month review of the new Customer Contact Centre
- 12 month review of the new Website
- Waste and Recycling Update

**Tuesday 11 February 2014**

- Medium Term Financial Strategy and Budget
- Position Statement (Quarter Three)

**Thursday 3 April 2014**

(No items currently scheduled)